

## RETAIL ASSISTANT

The Grange Festival is an arts charity which presents a dynamic programme of opera, dance, and concerts each June and July, held on an unparalleled English country estate.

Alongside the Festival we run a year-round programme of work, in schools, and with emerging talent, engaging with our Hampshire communities as well as partnering with the wider education and performing arts sectors.

### ABOUT THE ROLE

The Grange Festival are recruiting Retail Assistants to join our team for the 2026 Summer Festival. Working in our on-site Festival Shop, you will play an important role in enhancing the visitor experience by offering a warm welcome and helping guests browse and purchase a range of festival merchandise and products.

This is a customer-facing, hands-on role suited to someone friendly, reliable, and happy working in a busy festival environment.

**Start date: Week commencing 25 May 2026**

**End date: End of Festival (mid-July)**

**Hours: Approx. 2:00pm – 8:00pm on a rota basis**

**Rate: £12.71 per hour**

**Applicants must be available to work throughout the full festival period, including evenings and weekends.**

### KEY RESPONSIBILITIES

- Welcoming customers into the Festival Shop and providing a friendly, helpful service.
- Assisting with sales transactions using the till system, handling cash and card payments accurately.
- Maintaining the presentation of the shop, ensuring displays are tidy, stocked, and visually appealing.
- Answering customer questions about products and the Festival where possible.
- Supporting with restocking and organisation of merchandise.
- Assisting with the set-up and close-down of the shop each day.
- Working collaboratively with the wider Festival team to ensure a smooth and enjoyable visitor experience.
- Following all relevant procedures, including cash handling and basic health & safety guidance.

### Skills & Experience

- A positive, approachable manner and enjoyment of working with people.
- Good communication skills and confidence interacting with the public.
- Reliable, punctual, and able to work as part of a team.
- Willingness to learn and take a hands-on approach.
- Ability to stay organised and attentive in a busy environment.
- Previous retail or customer-facing experience is helpful but not essential.

## What We Offer

- A varied, customer-facing role in one of the UK's premier arts festivals.
- Competitive hourly pay.
- A supportive and friendly team environment.
- Training and guidance to help you succeed in the role.

The Grange Festival is committed to equal opportunities and actively encourages applications from people of all backgrounds, including those currently under-represented in the arts.

## APPLICATION

If you enjoy working with people and would like to be part of a vibrant festival environment, we'd love to hear from you. Please submit your CV through the form [here](#).